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1. GENERAL

1.1 VALIDITY
This manual describes the component specified on the front page and the footer. It is valid for the construction level of the component on the 08.10.20. Deviations are possible and all items are subject to technical changes.

1.2 SAFETY
The safety instructions are classified as follows:

![DANGER]

...indicates a hazardous situation that, if not avoided, will result in death or serious injury.

![CAUTION]

...indicates a hazard with a medium level of risk which, if not avoided, may result in minor or moderate injury.

![NOTE]

...indicates a potentially hazardous situation that may result in damage to property.

1.3 TARGET GROUP
This manual is intended for the user of the component and dealers. This manual offers the experienced user the possibility to carry out minor service work himself. If you have any doubts about your own abilities, you should definitely contact a specialist or a DT Swiss Service Center. If the work is not carried out properly, any warranty claims expire.

1.4 LAYOUT
The cover page and the footing provide information about the type of product and manual as well as the version of the manual. On the back you will find the DT Swiss contact details. A list of all DT Swiss service centers can be found at www.dtswiss.com.

This manual is intended for being printed as an A5 booklet. Only print this manual if electronic usage is not possible.

1.5 DT SWISS MANUAL CONCEPT
The DT Swiss manuals are split into the following types of manuals:

- User Manual: Information for the end user on how to install and use the component.
- Technical Manual Detailed information for the end user and the dealer on how to maintain the component, spare parts and technical data.
1.6 USING THIS MANUAL
The steps described in this manual must be carried out in the order they are shown. If steps are ignored or
executed in a wrong order, the function of the component cannot be guaranteed.

1.7 GENERAL MAINTENANCE INFORMATION
Unless otherwise specified, moving parts, threads, O-rings and seals must be greased before assembly.

CLEANING
For an optimal result of the maintenance works, every component that will be disassembled must be cleaned.
Only use cleaners which do not damage the components. Especially the cleaning of O-rings and sealings
requires mild cleaners. Observe the instructions for use of the respective cleaning agent.

DT Swiss recommends the following cleaning products:
- Motorex Rex
- Motorex Swissclean
- Motorex OPAL 2400, 3000 OPAL, OPAL 5000

Use soap water or similar mild cleaners for external cleaning.

TOOLS
To ensure a damage-free mounting and dismounting of the components, only use the tools which are
mentioned in this manual. Special tools are indicated at the beginning of a chapter in the table "Required
material".
The use of different tools is at the discretion of the user. If components are damaged by the usage of differing
tools, the user is liable.

DT Swiss special tools are precision tools. Damage-free mounting and dismounting of the components can
only be ensured if the tools are working properly and if the conditions of the tools are perfect. Always keep the
tools in their original packaging or adequate devices to save them from damages.

1.8 ENVIRONMENTAL PROTECTION
The statutory regulations shall apply. Whenever possible, avoid creating waste. Waste, especially carbon,
lubricants, cleaners and any other fluids must be disposed in an environmentally compatible manner.
Only print this manual if electronic usage is not possible.

1.9 EXCLUSION OF LIABILITY
The activities listed in this manual may only be carried out by persons with sufficient specialist knowledge.
The user is liable for any damage or consequential damage caused by wrong maintained or wrong installed
components. If you have doubts, please contact your allocated DT Swiss pro level service center.

1.10 WARRANTY
Warranty conditions, see www.dtswiss.com
2. MAINTENANCE OF THE REAR WHEEL HUB WITH RATCHET EXP® SYSTEM

2.1 OVERVIEW

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
<th></th>
<th>Description</th>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>end cap non drive side</td>
<td>6</td>
<td>threaded ratchet</td>
<td>11</td>
<td>washer</td>
</tr>
<tr>
<td>2</td>
<td>bearing non drive side</td>
<td>7</td>
<td>sealing</td>
<td>12</td>
<td>freewheel body</td>
</tr>
<tr>
<td>3</td>
<td>axle</td>
<td>8</td>
<td>spacer</td>
<td>13</td>
<td>end cap drive side</td>
</tr>
<tr>
<td>4</td>
<td>hub shell</td>
<td>9</td>
<td>loose ratchet</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>bearing drive side</td>
<td>10</td>
<td>spring</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### 2.2 REQUIRED TOOLS

<table>
<thead>
<tr>
<th>Tool</th>
<th>Specification</th>
<th>Quantity</th>
<th>Article number</th>
</tr>
</thead>
<tbody>
<tr>
<td>tool kit*, consisting of:</td>
<td></td>
<td>1</td>
<td>HWTXXX00N2544S</td>
</tr>
<tr>
<td>installation cylinder Ø15 x 24 x 60 mm (only required for ball bearings on the non drive side of 180 hubs)</td>
<td></td>
<td>1</td>
<td>HXTXXX00N5025S</td>
</tr>
<tr>
<td>installation cylinder Ø15 x 26 x 40 mm</td>
<td></td>
<td>1</td>
<td>HXTXXX00N5314S</td>
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<tr>
<td>mounting / dismounting tool for the threaded ratchet</td>
<td></td>
<td>1</td>
<td>HXTXXX00N8387S</td>
</tr>
<tr>
<td>mounting / dismounting tool bearing drive side</td>
<td></td>
<td>1</td>
<td>HXTXXX00N6106S</td>
</tr>
<tr>
<td>mounting tool sealing</td>
<td></td>
<td>1</td>
<td>HXTXXX00N5026S</td>
</tr>
</tbody>
</table>

* The tool kit can be purchased as a complete set or the included tools separately.
## 2.3 REQUIRED WEARING PARTS AND MATERIALS

<table>
<thead>
<tr>
<th>wearing parts / materials</th>
<th>Specification</th>
<th>Quantity</th>
<th>Article number</th>
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<tbody>
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<td>DT Swiss universal grease</td>
<td></td>
<td>20 g</td>
<td>HXTXXX00NMG20S</td>
</tr>
<tr>
<td>DT Swiss special grease</td>
<td></td>
<td>20 g</td>
<td>HXTXXX00NSG20S</td>
</tr>
<tr>
<td>ball bearing for 180 hubs:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• drive side</td>
<td></td>
<td>1</td>
<td>HSBXXX00N3741S</td>
</tr>
<tr>
<td>1526 Ø15 x 26 x 7 mm</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• non drive side</td>
<td></td>
<td>1</td>
<td>HSBXXX00N2464S</td>
</tr>
<tr>
<td>6802 Ø15 x 24 x 5 mm</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ball bearing for 240 hubs:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Drive side / non drive side</td>
<td>1526 Ø15 x 26 x 7 mm</td>
<td>2</td>
<td>HSBXXX00N3741S</td>
</tr>
<tr>
<td>sealing</td>
<td></td>
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<td>HSOXXX00N1031S</td>
</tr>
<tr>
<td>spacer</td>
<td></td>
<td></td>
<td>HRDXXX00N8242S</td>
</tr>
<tr>
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<td>HWYXXX00N0042S</td>
</tr>
<tr>
<td>• loose ratchet 36T</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• threaded ratchet 36T</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• spring</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• spacer</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• DT Swiss special grease</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>service kit 54 teeth consisting of:</td>
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<tr>
<td>• loose ratchet 54T</td>
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<td></td>
</tr>
<tr>
<td>• threaded ratchet 54T</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• spring</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• spacer</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• DT Swiss special grease</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
2.4 REMOVING END CAPS, FREEHUB BODY AND FREEWHEEL SYSTEM

1. Pull off both end caps by hand. If the end caps cannot be pulled off by hand, clamp the end caps carefully into a vice with ground clamping jaws and pull the hub / wheel upwards.

2. Pull the freewheel body off the hub carefully.

3. Pull the spacer off the axle.
4. Remove the spring, ratchet and the washer from the freewheel body.

2.5 DISMOUNTING THE BEARING ON THE NON DRIVE SIDE

1. Tap out the bearing on the non drive side with slight hammer strokes onto the axle using a nylon hammer.

2. Remove the bearing from the axle.
2.6 DISMOUNTING THE THREADED RATCHET

Due to the torque which acts on the threaded ratchet during pedaling, the threaded ratchet tightens during riding. We recommend loosening the ratchet only when the wheel is complete as the lever is much larger.

1. Clamp the mounting / dismounting tool for the threaded ratchet into the vice.

2. Fit the hub or wheel onto the tool in such a way that the teeth of the tool engage in the teeth of the threaded ratchet.

3. Insert the axle into the hub and through the threaded ratchet.

4. Put the installation cylinder onto the non drive side of the hub.

5. Loosen and screw off the ratchet by turning the hub counterclockwise.

6. Remove the hub from the tool.

7. Remove the ratchet with the bearing.
2.7 DISMOUNTING THE BEARING FROM THE THREADED RATCHET

1. Put the threaded ratchet with the bearing into the mounting / dismounting tool.  
   → The toothing of the threaded ratchet must face upwards.  
   → Put the ratchet on the side of the tool with the fitting diameter. The ratchet may only move minimally in the tool.

2. Slide the axle with its short end through the bearing.

3. Push the disassembly tool onto the axle and tap the bearing out of the ratchet with slight hammer strokes using a nylon hammer.

4. Remove the ratchet and the bearing from the tool.
2.8 CHECKING THE SEALING
The sealing must only be dismounted and changed when it is damaged.

1. Check the sealing for damages.
2. If there is clearly visible damage, replace the sealing:

To replace the sealing, there is a notch in the hub shell.

3. Using a slotted screwdriver with a blade width of 2.5 mm, slide under the seal into the notch in the hub shell.
4. Turn the screwdriver 90° around its longitudinal axis and push the seal out of its seat.

2.9 CLEANING AND CHECKING ALL PARTS
The wear of the ratchets starts at its outer diameter. If there is only low wear, the ratchets can be further used. In this case, the ratchets must be checked regularly in short intervals. In case of heavy wear, the ratchets must be changed immediately.

1. Clean the ratchets, check for wear and change them if necessary.
2. Check the freewheel body for damages.
   → Grooves from the cassette are no damages. These are normal signs of usage.
3. Remove bad notches from the rotor using a file.
4. Clean the freewheel body. Metal filings must be removed completely.
### 2.10 PRESSING THE BEARING INTO THE THREADS RATCHET

1. Slightly grease the contact surface of the bearing and the threaded ratchet.
2. Put the threaded ratchet with the toothing facing downwards onto the mounting / dismounting tool.
   → Put the ratchet on the side of the tool with the fitting diameter. The ratchet may only move minimally in tool.
3. Put a new bearing with the colored side facing downwards onto the ratchet.
4. Carefully press the bearing into the ratchet with light hammer strokes on the outer ring of the ball bearing until the bearing protrudes 1 to 2 mm beyond the ratchet.
   → The bearing must not be pressed further into the ratchet.

### 2.11 SCREWING THE THREADS RATCHET WITH THE BEARING INTO THE HUB SHELL

1. Slightly grease the threaded ratchet and the thread of the hub shell with universal grease.
2. Put the mounting tool into the vice.
3. Insert the axle into the installation cylinder with the short side first.
4. Push the hub shell onto the installation cylinder with the drive side facing upwards.
5. Slide the threaded ratchet with the ball bearing onto the axle.
   → The toothing of the threaded ratchet must face upwards.

6. Push the mounting tool into the toothing of the ratchet and screw the ratchet into the hub shell by a few turns with light pressure.
   → Before the ratchet engages in the thread of the hub shell, it must be pushed over the sealing (if the sealing is installed) with a little pressure.
   → While screwing in, make sure that the ratchet is screwed in straight and does not cant!
   → It must be possible to screw in the ratchet without effort until a high resistance is created. Now the ball bearing is in contact with the hub shell and the ratchet must be brought into the end position with greater force. Continue with next step.

7. Remove the mounting tool, remove the hub from the installation cylinder and unclamp the installation cylinder from the vice.

8. Clamp the mounting / dismounting tool for the threaded ratchet into the vice.

9. Slide the axle with its long end through the ball bearing.

10. Put the hub / the wheel with the mounted ratchet onto the mounting tool.
11. Push the installation cylinder onto the non drive side of the hub.
   → By using the axle and the installation cylinder, the hub shell is guided when the ratchet is screwed on. The ratchet cannot cant.

12. Tighten the threaded ratchet as tight as possible by turning the hub clockwise by hand.

13. Remove the hub from the mounting / dismounting tool and put the tool out of the vice.

2.12 MOUNTING THE BEARING ON THE NON DRIVE SIDE

1. Make sure that the axle is in the hub with the long side first.

2. Grease the bearing seat and the axle with universal grease.

3. Push a new bearing on the axle with the colored side facing outwards.
4. Clamp the mounting / dismounting tool for the threaded ratchet into the vice.

5. Put the hub on the tool in the vice.

6. Put the installation cylinder onto the bearing.

7. Tap in the bearing carefully with slight hammer strokes.

8. Check the bearings.
   → It must be possible to turn the hub with slight resistance.
   → The hub must not have axial play.

9. Tap the bearing on the non drive side in or out and repeat previous steps until the hub is turning smoothly.
2.13 MOUNTING THE SEALING

1. Put the sealing onto the mounting tool.

2. Make sure that the axle is in the hub with the short side first.

3. Put the mounting tool with the sealing onto the axle.

4. Push on the installation cylinder and drive in the sealing with slight hammer strokes.
2.14 MOUNTING THE FREEWHEEL SYSTEM

⚠️ DANGER

RISK OF INJURY DUE TO LIMITED FREEWHEEL FUNCTION DUE TO INCORRECT LUBRICATION!

If too much grease is applied on the ratchets, the actuation of the ratchets may not work. The ratchets may slip during pedaling.

- Only apply a thin, even layer of grease.
- Only use the red DT Swiss special grease.

1. Apply DT Swiss special grease evenly to the outer and the inner toothing of the star ratchets using a fine brush.
   → For an optimal functionality, a thin layer of grease is sufficient.

2. Put the spacer onto the axle.
3. Put the spring onto the washer and put the ratchet onto the spring.

4. Put the washer, spring, and ratchet into the freewheel body.
2.15 PUTTING ON THE FREEWHEEL BODY AND THE END CAPS

1. Put the freewheel body onto the hub.
2. Check if the freewheel body can be turned and if the ratchets are engaging.
3. Grease both bearings and the inner side of both end caps.
4. Put on the left and the right end cap.
   → The shorter adapter must be placed on the drive side.

2.16 CHECKING THE FUNCTION

1. Turn the freewheel body in both directions.
   → The freewheel body can be turned counterclockwise smoothly.
   The ratchets engage audibly and perceptibly.
   → The freewheel body cannot be turned clockwise.
2. Check the end caps for tight fit.
   → The end caps are firmly seated on the axle and are completely pushed on.
### 3. TROUBLE SHOOTING

<table>
<thead>
<tr>
<th>Issue</th>
<th>Reason</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freewheel is blocked</td>
<td>Spacer was forgotten during assembly.</td>
<td>Check correct assembly, see “2.1 Overview”, page 5.</td>
</tr>
<tr>
<td></td>
<td>Spacer was compressed by overtightening the thru axle.</td>
<td>Measure the length of the spacer. If the spacer is shorter than 10.7 mm, it must be replaced.</td>
</tr>
<tr>
<td>Freewheel does not engage / slips</td>
<td>Loose ratchet is mounted upside down.</td>
<td>Check correct assembly, see “2.1 Overview”, page 5.</td>
</tr>
<tr>
<td></td>
<td>Too much or wrong grease on the ratchets.</td>
<td>Clean and grease ratchets, see “2.14 Mounting the freewheel system”, page 18.</td>
</tr>
<tr>
<td></td>
<td>Ratchets are worn.</td>
<td>Replace ratchets.</td>
</tr>
<tr>
<td>Hub has axial play</td>
<td>Ball bearings were not mounted correctly.</td>
<td>Check correct assembly, see “2.1 Overview”, page 5.</td>
</tr>
<tr>
<td></td>
<td>Ball bearings are worn out.</td>
<td>Replace ball bearings.</td>
</tr>
<tr>
<td>Hub rotates stiffly</td>
<td>Ball bearings are worn out.</td>
<td>Replace ball bearings.</td>
</tr>
<tr>
<td></td>
<td>Ball bearing non drive side too tight.</td>
<td>Check correct assembly, see “2.1 Overview”, page 5.</td>
</tr>
<tr>
<td></td>
<td>Mounting sequence of the ball bearings not observed.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Ball bearing pressed too far into the threaded ratchet before assembly.</td>
<td></td>
</tr>
<tr>
<td>Hub makes noise</td>
<td>Ball bearings are worn out.</td>
<td>Replace ball bearings.</td>
</tr>
<tr>
<td>Notches from the cassette on the freewheel body.</td>
<td>The steel cassette works itself into the alloy web of the freewheel body.</td>
<td>Remove bad notches from the rotor using a file.</td>
</tr>
<tr>
<td>Freewheel body rotates with difficulty.</td>
<td>Ball bearings in the freewheel body are worn out.</td>
<td>Replace freewheel body.</td>
</tr>
<tr>
<td>Freewheel is too noisy / too quiet.</td>
<td>The perception of the freewheel sound is very subjective. While some riders prefer a loud freewheel sound, other riders want a quiet freewheel. In principle, the freewheeling sound can be influenced by the amount of grease between the ratchets. Less grease increases the freewheeling sound, but at the same time leads to higher wear.</td>
<td></td>
</tr>
</tbody>
</table>