Form Service & Warranty Claim

This is an electronic form
Can be filled in electronically

DT Swiss FORKS: XMC, XMM, EXC, EXM, XRM

Reference Number:	**Date:**
_____ (Do not fill in this number)	_____

Please Service ☐

Warranty Claim ☐

Contact Distributor / Dealer:

Name Distributor / Dealer*:
ZIP / Address*:
Country*:
Phone*:
Fax*:
E-mail*:
Customer's name*:

Sales receipt enclosed?

Yes ☐

No ☐

In case the rework cannot be done under warranty, do you want us to contact you for an estimation of cost prior to service the product?

Yes ☐

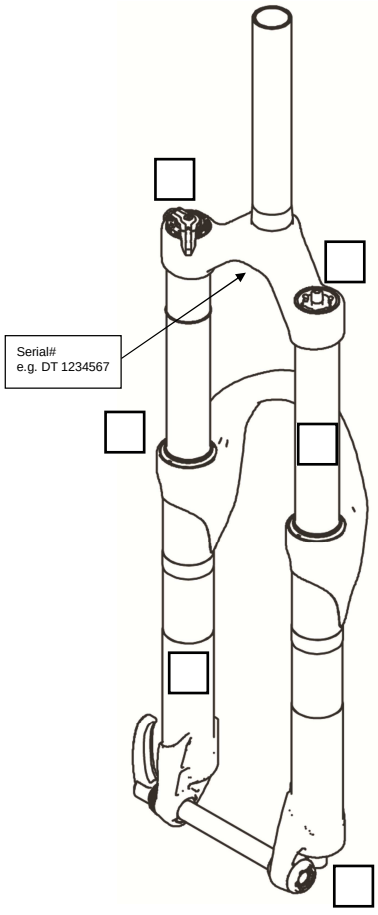
No ☐

Fork model (e.g. XMM 120, EXC 130 etc.)*:
Serial number fork* Slide: Lower:

Please describe precisely the fork's failure by marking the box(es).

- ☐ Air leak
- ☐ Oil leak
- ☐ No damping / Launch Control function not working
- ☐ Strange noise while riding
- ☐ Pay in bushings
- ☐ Damage on remote system
- ☐ Lowering/ Climb mode not working
- ☐ Others

Mark spot of failure in drawing to speed up your service! Thank you!



NOTE:

- **One complete Service & Warranty Claim form must be added per service / warranty claim!**
- **The DT Swiss Service Center will reject incomplete Service & Warranty Claims (e.g. missing sales receipt etc.)!**
- **For further information please read the DT Swiss Owners Manual of this product concerning DT Swiss Warranty regulations or visit www.dtswiss.com.**