

# Form Service & Warranty Claim

**DT SWISS**

## SCOTT EQUALIZER 2 / EQUALIZER 3

*This is an electronic form  
Can be filled in electronically*

**Reference Number:**

(Do not fill in this number)

**Date:**

**Please Service**

**Warranty Claim**

**Contact Distributor / Dealer:**

Name distributor / Dealer\*:

ZIP / Address\*:

Country\*:

Phone\*:

Fax\*:

E-Mail\*:

Customer's name\*:

**Sales receipt enclosed?**

Yes

No

**In case the rework cannot be done under warranty, do you want us to contact you for an estimation of cost prior to service the product?**

Yes

No

Bike model\*:

Serial number shock\*:

\* Fields required

**Please describe precisely the shock's failure by marking the box(es).**

Air leak

Oil leak

No damping / lockout function / Traction Mode not working

Rebound wheel failure

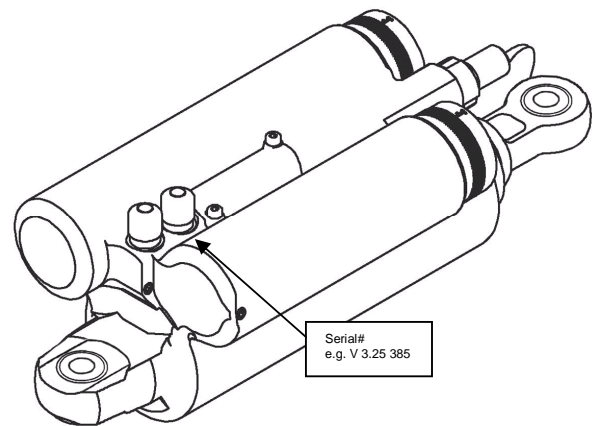
Strange noise while riding

Piston does not retract

Worn ball bearings

Others

**Mark spot of failure in drawing to speed up your service! Thank you!**



**NOTE:**

- Remove the shock's mounting hardware and the remote lever / cable before sending the shock! The DT Swiss Service Center will not be responsible for lost hardware / remote lever & cable.
- One complete Service & Warranty Claim form must be added per service / warranty claim!
- The DT Swiss Service Center will reject incomplete Service & Warranty Claims (e.g. missing sales receipt etc.)!
- For further information please read the DT Swiss Owners Manual of this product concerning DT Swiss Warranty regulations or visit [www.dtswiss.com](http://www.dtswiss.com).